

PRO MECHANICAL LLC.

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Phone: 847-891-6808 or 815-568-0628

WEB SITE www.promechanicalhvac.com

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Residential Service Agreement

Customer Name: _____ Work Phone: _____ Date: _____
 Address: _____ Cell Phone: _____ Expiration Date: _____
 City, Zip _____
 Home Phone: _____ E-Mail: _____

<i>Basic</i>	<i>Preferred</i>	<i>Platinum</i>
<ul style="list-style-type: none"> • One (1) Furnace Maintenance Check. • One (1) A/C Maintenance Check. • 10% discount on any service beyond regular maintenance. • Priority Scheduling. • Free FREON.* • • 10% discount off of new equipment. 	<ul style="list-style-type: none"> • One (1) Furnace Maintenance Check. • One (1) A/C Maintenance Check. • 15% discount on any service beyond regular maintenance. • Priority Scheduling. • Free FREON.* • • 10% discount off of new equipment. • No Over-Time charges.*** 	<ul style="list-style-type: none"> • One (1) Furnace Maintenance Check. • One (1) A/C Maintenance Check. • Covers all parts and labor. • Priority Scheduling. • Free FREON.* • • 10% discount off of new equipment.
PRICE: \$189.00	PRICE: \$289.00	PRICE: \$389.00

Hot Water Heater	\$49.00	CO / Combustion Test (each appliance)	\$49.00	\$ <input style="width: 100px;" type="text"/>
Thermostat	\$25.00	E.A.C. Chemical Cleaning (1)	\$65.00	
Media Replacement (2x)	\$89.00	Acid Test (A/C System: Freon) (1)	\$47.00	
Static Pressure Test (2x)	\$39.00	Condenser Coil Chemical Cleaning (1)	\$65.00	
Humidifier (Any)	\$49.00	TOTAL ADD—ONS	\$	

* FREE FREON: By E.P.A. law, if your system leaks more than 25% of it's charge, leak must be repaired.
 ** Except the purchase of service agreements, cannot be applied to discount service calls.
 *** Customer pays the overtime rate for the service call / diagnostics only, repairs are done at straight time.

Furnace			
Air Conditioner			
Coil			
Humidifier			
Media Filter			
E.A.C.			
Hot Water Heater			

Signature: _____ TOTAL AGREEMENT PRICE \$

I agree to the terms & conditions on page 2. We reserve the right to terminate this agreement if in breach. Signer agrees to pay all associated legal & collection fees.

Terms and Conditions for
Maintenance and Service Agreements

1. This agreement, and any representations made herein, is expressly limited to repair or replacement of defective parts, and in no instance shall Pro Mechanical, LLC or any of its employees, contractors, or subcontractors be liable for special, indirect, incidental, or consequential damages.
2. Pro Mechanical, LLC retains the right under this agreement to inspect, or have its authorized agent inspect, any equipment registered under the agreement upon reasonable prior notice during normal business hours. Failure to permit this inspection entitles Pro Mechanical to terminate this agreement upon written notice to the equipment owner.
3. This agreement does not cover any loss or damage resulting from external causes including but not limited to negligence, misuse, abuse, unauthorized repairs by others, inadequate or leaking plumbing, water or power supply, fire, water, windstorm, hail, lightning, theft, electrical surge, transient voltage, or interruption or deficiency in the supply of natural gas or propane, water, or electricity.
4. This agreement does not cover equipment failures due to pilot outage, dirty filters, tripped or overridden safety devices, or electrical or water supply switches left in an "Off" position. Work necessitated by any of the preceding will be subject to the prevailing service rate at the time service is supplied.
5. All materials furnished as replacements will be provided by Pro Mechanical, LLC. In the event that necessary parts for a registered equipment become generally unavailable during the term of the Agreement, Pro Mechanical, LLC reserves the right to terminate coverage for the registered equipment with a refund to be provided based on the number of whole months remaining in the Agreement period divided by the number of whole months in the original agreement, that sum being multiplied by the original price of the agreement.
6. Components not covered by this agreement shall include air conditioning compressor (s), condenser coil (s), evaporator coil (s), refrigerant line (s) connecting covered equipment. furnace heat exchangers are not covered by this agreement, and replacement costs, both labor and material, are not covered by this agreement. All fabricated metal and other sheet metal parts and labor required for replacement are not covered by this agreement. Electrical connections, circuit breakers, circuit breaker panels, conduit or any wiring supplied up to said equipment is not covered by this agreement.
7. In the event the customer wishes to cancel this agreement, Pro Mechanical, LLC may retain a cancellation fee not to exceed the lesser of 10% of the total value of the agreement or \$50. If the cancellation occurs within 30 days of purchase, return of premium will be based on a full refund less any claims that have been paid. If the contract is cancelled after 30 days, return of premium will be based on the number of whole months remaining in the Agreement period divided by the number of whole months in the original agreement, that sum being multiplied by the original price of the agreement, less any claims that have been paid. (Illinois Public Act 90-711)
8. This agreement or any representations made in connection with this agreement, shall not be effective until any and all registered equipment has been inspected by Pro Mechanical, LLC or its authorized representative, and after any repairs determined necessary by Pro Mechanical, LLC or its authorized representatives are completed to the satisfaction of Pro Mechanical, LLC Parts and labor for any necessary repairs will be billed at the then-prevailing rate in force at Pro Mechanical, LLC
8. All services provided under the terms of this agreement are performed during normal business hours being 8:00 am to 5:00 pm Monday thru Friday. After hour services are subject to the prevailing overtime rate at the time of service unless stipulated on the front part of this agreement by both parties.